

punchdrunk

The Burnt City

In the smouldering promise of the fall of Troy, a mythical world of Gods and mortals rises from the ashes.

As Greece teeters on the brink of victory, the neon backstreets of Downtown Troy give way to a sprawling labyrinth hiding secrets even the prophecies could not foretell.

In this colossal playground, the furies watch on as mortals play out their fate.

And as night falls, the city comes alive.

One last time.

Booking Period

Booking to 24 September 2023

The Experience

You will explore a complete sensory world at your own pace, experiencing scenes in a non-linear way as the story unfolds around you.

The performance lasts up to three hours and there are six entry times. Early slots are recommended for those who want the maximum amount of time to explore.

Please note, you will be required to wear a Punchdrunk mask.

You will be on your feet and it can be difficult to remain with your companions. You may be invited to take a path exclusively open to you. To get the most out of the performance we

recommend you go it alone, although it will always be your choice.

Cameras and mobile devices are not allowed anywhere except for the bar and will be bagged on arrival. Photography or filming is not permitted.

Ticket Options

- Local Tickets: £25

£25 tickets are available for residents of the Royal Borough of Greenwich. Tickets are released at midday on the last Friday of the month, for the following month's performances.

- Standard: From £45

Grants you entry to the show at the time slot selected.

- Premium: From £95

Enjoy priority entry which enables you to jump the queue on arrival and receive a complimentary coat check.

- VIP: From £145

Enjoy all the benefits of the Premium Rate alongside a reserved table in the bar with table service. Please note that your table reservation will be valid once the bar opens during the show and post-show (but not before).

Peep Bar

30 minutes before the first time slot, you will be able to access Peep Bar, which also remains open after the evening show ends. It serves a range of alcoholic and non-alcoholic beverages. A small selection of bar snacks will be available but there is no kitchen on site and we recommend visitors eat before they attend.

We will be operating a Challenge 25 policy and a contactless payment system. No cash will be accepted on site and you are advised to bring a physical payment card.

Age Suitability

This production is suitable for ages 16+. There will be no admittance to anyone who, if asked, cannot provide photographic ID proving that they are over 16. Guests aged 16 and 17 must be accompanied by a responsible guardian. The Box Office will issue a lanyard which they must wear during their visit to be identified to performers and staff. There is a bar that features as part of the performance, which under 18s can visit only in the company of their parents or guardians.

Content Warnings

This production deals with themes of war, family tragedy, murder and revenge. You may encounter violence, blood and nudity.

Please note, you will be on your feet for up to three hours.

There will be dark spaces, loud noises, strobe, haze and areas that may be triggering. The experience is not recommended if you are pregnant. The choice of where to go and what to see is yours, if you're finding a scene uncomfortable you will always be able to go in search of something else.

If you have any concerns about the content of this experience, please email access@punchdrunk.com or leave a message at 0208 191 1431 and a member of the Punchdrunk team will get back to you.

Access

If you have access requirements, including using a wheelchair, we ask that you book an Access Ticket via Punchdrunk directly.

You will also be able to book a complimentary Essential Companion ticket. Access Stewards are available to those with an Access Ticket. Please note they are unable to help with personal care needs.

If you have any questions about the content and facilities or would like to book an Access Ticket, please email access@punchdrunk.com or leave a message at 0208 191 1431 and a member of the Punchdrunk team will get back to you.

Please note;

- You will be required to wear a Punchdrunk mask and be on your feet for up to three hours.
- There will be dark spaces, loud noises, strobe, haze and areas that some may find triggering.
- The experience is wheelchair accessible. It takes place across two levels with some areas only accessible to wheelchair users by lift (total maximum weight limit is 400kg). If you use a larger wheelchair some areas of the show will be restricted. Due to the existing architecture there is a minimum door width of 800mm. There are different types of lifts used the different buildings (dimensions are 1m deep x 1.2m wide and 1.45m deep x 1m wide).
- There are four accessible toilets in different locations across the site; one at the show entrance and three within the show world. Please note that there are no toilet facilities available in certain sections of the upper level.

There is no Changing Places facility on site.

- The air quality inside may not be suitable for asthma, multiple chemical sensitivity, or other respiratory conditions.

- For safety reasons, you should be in good health and free from high blood pressure, heart conditions, back or neck conditions, epilepsy, or any type of medical condition affecting the senses of smell, vision, or hearing. We would be very happy to discuss this with you, if you have any concerns.
- The experience is not recommended if you are pregnant.

Cloakroom

No bags of any size are permitted within The Burnt City. A bag and coat check will be available for a small additional cost. This is complimentary for VIP ticket holders. These facilities are limited, so you are advised against arriving with luggage. Compulsory phone bagging will be in place. Cameras and mobile devices are not permitted anywhere except for the bar.

School groups

All school groups should be booked via 0203 191 1431 or by emailing groups@punchdrunk.com. There is a limit of two school groups per performance, up to 15 people per group. As it can be difficult to stay with your students for the duration of the experience, we require one responsible adult to remain in the bar at all times. This allows for students to easily access the bar and ensures our staff can contact a responsible person should there be a safeguarding issue.

A complimentary Schools Guardian Ticket is available per school group to facilitate this which must be claimed in advance as part of the main order. Please note this ticket does not give the bearer access to the main experience.

About Punchdrunk

Punchdrunk creates genre-defying experiences for audiences around the world. Blending classic texts, physical performance and award-winning design installation their work ranges from projects that use new technologies to large-scale site specific theatrical work in which roaming audiences explore unique sensory worlds. To find out more visit punchdrunk.com.

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